



Certified Fundamental Swim Instructor (CFSI) FAQs

Q : Why should I pay for my staff to take the certification, I already have a training process?

A : This certification promotes standardized knowledge and expectations among swim instructors, covering a breath of topics not seen all together anywhere else. We recommend you use CFSI to prepare instructors to handle most situations they could encounter in the field and then use your training to teach your instructors how to teach your curriculum as well as the emergency action plans specific to your facility.

Q : Who can take the certification?

A : Anyone who wants to teach swim! It is great for new swim instructors as a foundation and it's great for experienced instructors as a refresher.

Q : How long does it take to complete the certification?

A : Approximately 12 hours total:

- Fundamental Swim Instructor Online Course 5 hrs
- Infant Toddler Online Course 4 hrs
- Play with Purpose Online Course 2 hrs
- 100 question multiple choice proctored exam 1 hr

Q : Is there bulk pricing available?

A : Yes, USSSA members can purchase at bulk pricing starting with a purchase of 10 or more registrations. Pricing ranges from \$55-\$99 each depending on the number purchased.
For details and to purchase visit: <https://bit.ly/CFSIbulk>



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Page 2

Q : Is all the training online?

A : Yes! The three required courses are online courses. Certification also requires a CPR certification and an owner or manager to attest that the certification candidate has received at least 30 hours of in water training.

Q : Does certification require the USSSA Infant Toddler and/or Special Abilities full day workshop?

A : No, the required courses are all online and include:

- Fundamental Swim Instructor Online Course 5 hrs
- Infant Toddler Online Course 4 hrs
- Play with Purpose Online Course 2 hrs

Q : I signed up for the certification but I can't find the training courses?

A : When you sign up for the certification you should receive an email with login instructions into the USSSA Online Portal. The courses will be under My Learning Plan, scroll to the bottom of the learning plan under the section USSSA Certificate Courses.

Q : I finished all the online training, what next?

A : Go to usswimschools.org/cfsi and click on Step Two to upload your pre-requisite documents. Be sure to use the same email you used when you signed up for the CFSI. Documents needed include:

- Background check report (if over 18)
- Valid, current CPR certification
- Signed attestation form



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Page 3

Q : Is there an additional fee to take the online exam?

A : No, the fee to take the exam is included in your certification registration. You will only see a fee if:

- You schedule your exam to start within 72 hours
- You schedule an exam but then no show

Q : What should I expect from the proctored exam?

A : You will need to be ready to take your exam in a quiet area while sitting at a table or desk with the area around your computer cleared. Your phone cannot be near you and you can only be connected to one screen. You will need to download *Guarding Browser* from link provided. Chromebooks are not compatible with the exam platform. For full test taker details visit: <https://bit.ly/CFSITestTakerTips>



Crystal

“At first, I was a bit intimidated at the prospect of taking a proctored exam, but I quickly learned that “proctored” doesn’t mean I have someone staring at me during the test--it just means I have to go through a few extra steps before taking the exam in a location and environment of my choosing.

On top of that, I never felt rushed during the exam and the questions were straight forward, given that I reviewed using the USSSA's Candidate Handbook and provided materials.”